

PRIVACY POLICY

This Privacy Policy was last updated on: 2 March 2026.

Your privacy is important to Industry Motor Group (“Industry Motors”, “we”, “us”, “our”). This Privacy Policy discloses how Industry Motors collects, protects, uses and shares Personal Information gathered from users of the Industry Motors Website (the “Site”). We may also collect information from you directly in circumstances where you elect to see us in person at one of our premises. The Personal Information collected from you under such circumstances shall also be subject to the terms of this Privacy Policy (as applicable).

By accessing and using the Site, you consent to the terms of this Privacy Policy and agree to be bound by it.

Personal Information may be gathered via the Site as follows:

- (a) Directly from you via the Site (such as when you submit an online application for finance); and/or
- (b) Indirectly (such as through cookies)

What type of information do we collect?

In order to facilitate providing you with the services provided on the Site, you may be required to provide us with Personal Information. Personal Information is any information about an identifiable individual. Personal Information may include but is not limited to: identifying information such as name, telephone number and e-mail address. Where the collection of Personal Information is necessary, you will be aware that such information is required because you will have to provide personal details when using the Site. The Personal Information that you submit is gathered only on a voluntary basis; you may choose not to provide Personal Information which may mean that you are unable to use our services on the Site.

When you visit the Site, we also collect some non-personal information, such as the IP address from which you accessed the Site, the date and time you are visiting, the pages you accessed, the type of browser and operating system you use, and terms you use to search for content on the Site. This information cannot be used to personally identify you. We use it for the purposes of system administration, auditing use of the Site and improving it for different customer profiles, and for our internal reporting.

Industry Motors’s use of your Personal Information

When you provide us with Personal Information, we are obliged to comply with the provisions of the Privacy Act 2020 (“Act”). We will collect, hold, use and disclose that information in accordance with the principles set out in the Act which means we will only use your Personal Information for the purpose we collect it for. Industry Motors’ use of your Personal Information may include:

- to provide you with any services you request from us;
- to gather such Personal Information to allow us to facilitate your application for finance;
- to share such Personal Information with third party lenders (as provided on the Site) to enable them to assess whether they can provide you lending and on which terms;
- to share such Personal Information with other third parties in order to deal with and process your application for funding and to communicate with you in relation to your application. In addition, Industry Motors may disclose your Personal Information to third party contractors and service providers for (without limitation): (a) the purpose of assessing your creditworthiness / credit history / credit capacity (b) for debt collection; (b) operation of Industry Motors’s computer and storage systems; (c) providing Industry Motors with fraud prevention services; and (d) sending out our mail / email; and
- to contact you if there is any change in details in relation to the goods and services provided.

Industry Motors will retain your personal information only for as long as necessary to fulfil the purpose for which we have collected it and only disclose it to a third party where we are required to or we are permitted by law to do so, if you have authorised the release or disclosure, or where it is the purpose (or a directly related purpose) for which the information was collected.

If you think we have breached the Act or you would like to find out more about our obligations, information is available on the Privacy Commissioner’s website at www.privacy.org.nz.

We may also contact you (by email, mail or telephone) with offers of additional services or products that may be of

interest to you, for our marketing / promotional purposes or otherwise provide you with information relating to third parties whose products or services we believe may be of interest to you ("Additional Contact").

You have the right to opt-out from receiving such communication at any time by:

- contacting Industry Motors on the contact details provided in this Privacy Policy; or
- following the unsubscribe instructions in the email.

Third Parties / Links to other websites

Our website provides the services and products of third party providers. Where you purchase services or products or provide information or access another website through the Site, use of any information collected from you will be subject to the privacy policy of the website you are visiting or otherwise the provider of the services or products.

Links or references to other websites are provided for your convenience only; we do not control the websites of third parties or their privacy practices. We do not endorse or make any representations about third party websites. The personal data you choose to give to third parties is not covered by this Privacy Policy. We encourage you to review the privacy policy of any company or website before submitting your Personal Information. Some third parties may choose to share their personal data with us; that sharing is governed by that third party's privacy policy.

If you wish to link to the Site, you should request our permission. To do so, contact us using our contact information provided in this document. You must not do anything which alters our website or interferes with how it works.

Storage, Retention and Accuracy of Personal Information

We will take reasonable steps to ensure that Personal Information is safeguarded against loss, access, use, modification, disclosure or other misuse. All reasonable steps are taken to prevent unauthorised use or disclosure of your Personal Information.

We take all reasonable steps to ensure that your Personal Information is accurate, up-to-date, complete, relevant and not misleading.

Cookies Internet Users

In addition to Personal Information, we may use data collection devices such as "cookies" on certain web pages to help analyse our web page flow and measure promotional effectiveness. Cookies are pieces of information a website sends to an individual's computer's hard drive while they are viewing the website. Cookies allow the website to remember important information that will make your visit to the Site (as applicable) more useful. We use cookies to help improve your future visits.

If you do not wish to receive a cookie or if you wish to set your browser to warn you each time a cookie is being sent, or if you wish to turn off all cookies, use the options on your browser to assist you. The Help option on your browser may assist you in changing your cookie preferences.

Contact Information

You may contact Industry Motors to access, or request correction or deletion of your Personal Information. However, if you have any complaints or any questions relating to this Privacy Policy, please do not hesitate to contact us on one of the following:

Penrose Branch

Email us: sales@industrymotors.co.nz

Number: 09 636 7492

Takanini Branch

Email us: takanini@industrymotors.co.nz

Number: 09 394 7160

Changes to our Privacy Policy

We may change this Privacy Policy at any time by changing or removing existing terms or adding new ones. Changes may take the form of a completely new Privacy Policy. We will advise any changes by posting an update of the Privacy Policy on the Site. Any change Industry Motors makes applies from the date Industry Motors posts the same on the Site. By using the Site, after the publication of any amended Privacy Policy, you are agreeing to be bound by the new / amended Privacy Policy.

Motor Vehicle Register Information

Industry Motors Limited is authorised under **Section 241 of the Land Transport Act** to access personal information from the Motor Vehicle Register (MVR).

We may access this information where necessary for legitimate business purposes, including:

- Verifying vehicle ownership for trade-ins or purchases
- Contacting registered owners regarding vehicle purchase enquiries
- Processing vehicle sales and change of ownership
- Supporting finance, insurance, and compliance requirements

We only access personal information where it is necessary for a specific transaction and where vehicle-only information is not sufficient.

All information obtained from the Motor Vehicle Register is handled in accordance with the **Privacy Act 2020** and is used only for the purpose for which it was obtained.

Individuals have the right to request access to, and correction of, their personal information held by Industry Motors Limited.

Privacy enquiries can be directed to:

Email: penrose@industrymotors.co.nz

Phone: 09 636 7492